

POSITION AVAILABLE

Field Staff Specialist

Voice and Vision, Inc. is seeking a motivated and highly personable individual for the Bucks County Consumer & Family Satisfaction Team (C/FST)!

The Field Staff Specialist interviews people in Bucks County regarding their experience with behavioral health services. We conduct interviews face to face, in the community, and with phone calls. (*Currently, all interviews are by phone.*)

Qualifications include:

- **Personal experience with behavioral health services (mental health and/or drug and alcohol) in Bucks County for self or a family member**
- Comfortable speaking on the phone with numerous people each day regarding their experience with the overall quality of Outpatient services.
- High School Diploma or equivalent
- Strong communication and note-taking skills
- Knowledgeable of behavioral health services and supports as well as recovery, resiliency, and person/family-centered principles
- Previous experience working as part of a team - preferred
- Intermediate skills in Microsoft Word, Microsoft Excel, email, and internet use
- Driver's license, a car with current registration, and insurance - preferred

The position is approximately 20-25 hours per week on an as needed basis. Hours may include some evenings or Saturdays. Travel for training and site visits is reimbursed.

The company is an Equal Opportunity Employer. M/F/D/V encouraged to apply.
Visit <https://voiceandvisioninc.org/watchdog-services/> to learn more.

For more information or to request an application,
please contact Sheri at 1-800-734-5665 or sheri@voiceandvisioninc.org

