VOICE&VISION
Find your voice...Live your vision

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voiceandvisioninc.org

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WE ARE HIRING!

Interviewer - Field Staff Specialist 2

We are seeking motivated and highly personable individuals to join the Voice and Vision, Inc. on the Delaware County Member & Family Satisfaction Team (M/FST).

The position involves interviewing members/consumers and family members regarding their experience with behavioral health services, and other work associated with conducting interviews for survey projects. Additionally, the Field Staff Specialist 2 works with providers to establish dates and times for site visits.

QUALIFICATIONS INCLUDE:

- Personal experience with behavioral health services (mental health and/or drug and alcohol) for self or a family member
- High School Diploma or equivalent, some college or college degree is a plus
- Strong communication and note-taking skills
- Knowledgeable of behavioral health services and supports as well as recovery, resiliency, and person/family-centered principles
- Cultural proficiency and sensitivity to the unique strengths and values of each individual
- Previous experience working as part of a team - preferred
- Intermediate knowledge of Microsoft and Excel
- Driver's license, a car with current registration, and insurance
- The position is part time, approximately 15 hours per week. Hours will include some evenings and/or Saturdays. Hours may increase during busy times. Ability to travel in Delaware County is expected. Travel for training and site visits is reimbursed.

We encourage applicants with lived experience and from underrepresented communities to apply.
If you require accommodation during the application or interview process, please contact us directly.

For more information or to request an application,
please contact Akua at 610-359-8800 or akuaa@voiceandvisioninc.org

The company is an Equal Opportunity Employer. M/F/D/V encouraged to apply.

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